

TERMS & CONDITIONS

Bookings & Reservation

- ETA tours may require a deposit to confirm your reservation.
- Day Tours are due & payable 30 days prior to tour date or the seat may be sold.
- Day Tours involving train, boats, meals or admissions are due & payable at time of booking.
- All casino tours are payable at time of booking.

ALL TOURS ARE CONSIDERED NON-REFUNDABLE

Schedules & Prices

- Prices listed are on a per person basis and are subject to change without notice.
- GST is included in the cost of every tour.
- In the event it becomes necessary or advisable, for the well being of passengers, or for any reason whatsoever to alter the itinerary or arrangements, the tour operator shall endeavor to obtain comparable arrangements. Such alterations will be made without penalty to the tour operator.

BC Ferries

- If a passenger possesses a BC Gold Pharmacare Card we ask that it be carried at all times, in the event that the ferry corporation requests to see it.
- Failure to produce the card will result in the passenger being charged the ferry fare if they paid the senior rate for the tour.

Border Crossings

- All passengers must have a valid passport or enhanced drivers licence for border crossings.
- ETA Tours accepts no responsibility for problems or expenses caused at a border crossing.

Gratuities

- A customary tip to the driver and/or tour escort is not included in the tour price and is completely at the passenger's discretion.

Tour Cancellation

- Minimum passengers are required on specific tours.
- Should it become necessary to cancel a tour, it will be done expeditiously and refunds will be made promptly.
- ETA reserves the right to change, alter or cancel tours at any time if deemed necessary.

Brochure Information

- Every effort has been made to ensure that the information in the brochure is correct at the time of printing.
- However, circumstances beyond our control may alter the itineraries and/or prices described.

Extended Medical Insurance

- Full details of obtaining insurance can be provided at the ETA Tours office.
- It is the passengers responsibility to obtain the necessary insurance. ETA Tours assumes no responsibility for uninsured passengers.
- An extended medical insurance waiver form may be required if a passenger chooses not to be insured.

Luggage

- Carrying cases may be brought on board the bus and are the passengers responsibility.
- Maximum care will be taken to ensure safe handling of luggage, however, ETA Tours does not assume any responsibility for loss or damage.

Responsibilities

ETA Bus Tours assumes that any person signing up for a tour is in good physical condition and does not require any unusual assistance from the driver or tour escort. Any conditions shall be described to ETA Tours prior to tour departure. ETA Tours acts only as an agent between the passengers and those companies and/or persons providing services. We, therefore, assume no responsibility and shall not be held liable for any personal injury sustained in Canada or outside of Canada, property damage or loss, delay or inconvenience caused by any wrongful, negligent or unauthorized acts by those companies and/or persons mentioned above who are not under the direct control of ETA Tours. ETA Tours reserves the right to decline service to any person or to eject any person from a tour in progress, if it is deemed that a persons conduct is incompatible with the general comfort and welfare of the tour and its participants. In such cases a refund and/or expenses for the uncompleted portion of the tour will be considered but is not guaranteed.

Room Guarantee

A room guarantee of \$80 to be purchased at time of booking. (Based on a two night stay). With the room guarantee purchase you can cancel for whatever reason up to the day before the tour. If no room guarantee is purchased the following attrition rates will apply.

- 30 days full refund
- 21-30 days 85% refund
- 14-21 days 75% refund
- 7-14 days 50% refund
- 0-7 days 0% refund

These rates do not apply for plays & performances. All plays & performances involving pre purchased tickets are 100% non refundable. All tours with ETA are transferable. For our day tours a cancellation waiver of \$10 will still be available.

ETA Tours is a registered travel company with the Business Practices and Consumer Protection Authority (BPCPA) #30072. All of our drivers and equipment are compliant with all Canadian and American laws and insurances. All tour companies and organizations providing overnight tours are required, by law, to be registered with BPCPA.

ETA Bus Tours Ltd
529 Wentworth St.
Nanaimo, B.C.
V9R 3E3
Local (250) 753-3752
Toll Free 1-877-752-3752
BPCPA # 30072



Let Us Take You Away !



Serving Vancouver Island

SEPTEMBER DECEMBER 2010
BROCHURE

NEW CANCELLATION POLICY

As of November.1 2010 there will no longer be a cancellation waiver offered on over-night tours. What will be offered is a **room guarantee** of \$80 to be purchased at time of booking. (Based on a two night stay). With the room guarantee purchase you can cancel for whatever reason up to the day before the tour. If no room guarantee is purchased the following attrition rates will apply.

- **30 days full refund**
- **21-30 days 85% refund**
- **14-21 days 75% refund**
- **7-14 days 50% refund**
- **0-7 days 0% refund**

These rates do not apply for plays & performances. All plays & performances involving pre purchased tickets are 100% non refundable. All tours with ETA are transferable.

For our day tours a cancellation waiver of \$10 will still be available.

If you have a tour booked with us after the November.1st date and you have purchased the cancellation waiver, it will be honored. If you book within 30 days of a tour there is no guarantee you will secure a room as room blocks are released 30 days out and become a first come first serve basis.

We thank-you for your understanding in this matter as we continue to provide tours in partnership with the Casino and Hotel industry. If you have any questions concerning our policies please contact us and we will do our best to explain them to you.



SALT SPRING ISLAND APPLE FESTIVAL

October 3

Over 350 different types of organically grown apples are ripe for the taking during Salt Spring Islands 12 Annual Apple Festival. We will also visit Ganges Market and Salt Spring Island Goat Cheese Factory.

\$79

Includes: bus, ferry, admission & HST

ADAMS RIVER SOCKEY RUN

October 12-14

Every four years the Sockeye Salmon travel over 500 km. up the Fraser and Thompson Rivers to return to the Adams River spawning grounds. This year the D.F.O. is predicting the largest Sockeye run in recorded history. We will be staying at the Vernon Lodge for our two night stay. This is a tour of a lifetime – Book Now!

\$399 p.p. based on dbl/twin

Includes: bus ferries, hotel, park fees and all taxes

GIFT CERTIFICATES AVAILABLE !!!



TULALIP & CLEARWATER CASINO'S

January 17-21 2011

Treat yourself to a great get-away after the holidays. Spend two nights at the Tulalip Casino resort followed by two nights at the Clearwater Resort returning on the Coho Ferry to Victoria.

\$559 p.p. based on dbl/twin

Includes: hotel, bus, ferries, 4 breakfasts, 2 dinners, lunch discounts, \$30 in slot play, plus lots of extras in your casino fun packs, shopping trips, duty free on the Coho and all taxes.

Room Guarantee for this trip is \$125



VANCOUVER CASINO CONNECTOR

October 27-28



Day 1

- Catch 10:30 am ferry to Horseshoe Bay
- 1:00 pm arrive at Grand Villa Casino
- 4:00 pm depart for Best Western Abercorn Inn

The Abercorn Inn offers free shuttles service to and from the RiverRock Casino

Day 2

- Hot breakfast Buffet (included)
- 10:00 am depart hotel
- 11:00 am arrive at the Starlight Casino
- 1:30 pm depart casino
- 3:15 pm catch ferry home to Duke Point

\$139 p.p. based on dbl/twin single add \$40

Includes: bus, ferry, hotel, breakfast buffet, 3 casino fun gaming packs and HST.



Southern Charm

Featuring Charleston, Savannah & Jekyll Island

7 days * 10 meals

Departs April 9 2011

\$2414 based on dbl



San Francisco Getaway

Featuring Monterey & Sonoma Valley

5 days * 5 meals

Departs May 16 2011

\$1999 based on dbl



Hawaiian Adventure

Featuring Oahu, Kauai & Maui

10 days * 13 meals

Departs Nov 3 2011

\$4349 based on dbl

Slide show presentation on the above tours will be held at the Oliver Woods Community Centre on October 4th at 3:00pm. Please RSVP to 250-753-3752 or by email At etatours@shaw.ca If your unable to attend the slide show contact our office for more details about these tours and others that we are offering, thankyou.

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THE SKAGIT
SKAGIT VALLEY CASINO RESORT



Effective November 1st 2010 our packages to the Skagit Valley Casino will have several changes take effect as follows.

- No more 2 day packages
- Dinner buffet will no longer be included, instead you will receive \$7 off on Monday night buffet and \$5 off on Wednesday.
- The \$10 per day slot play has been revised as follows. Monday you will receive \$25 for \$20 buy in, Tuesday you will receive \$30 for \$20 buy in, Wednesday you will receive \$25 for \$20 buy in, as well as a \$5 table match play.
- Guests staying at The Ridge Hotel will be subject to \$5 for use of pool.
- Rates will increase by \$15 per person at both hotels.
- Reservations must be made a month in advance to guarantee a room, if you book within 30 days we will have to contact the hotel for availability before booking you.

Two night - three day packages

Ridge Hotel \$285 p.p. based on double (Single add \$80)

Casino Hotel \$295 p.p. based on double (Single add \$80)

Includes: bus, ferry, hotel, tax & above mentioned fun pack.

Two Night Tour Dates

SEPT 21-23	OCT 25-27	NOV 16-18
DEC 14-16	JAN 10-12	FEB 7-9



THREE DAY TULALIP CASINO TOUR

Sept 13-15 * Nov 22-24 *

Dec 13-15 * Feb 14-16 2010

Enjoy three days at this luxury four star Resort & Spa which features 500 sq ft oversized rooms, restaurants, full service spa and the finest shopping at the Seattle Premium Outlet

\$349 p.p.

Includes: bus, ferry, hotel, meal voucher & Casino Fun Booklet.

Special 4 day package to the Tulalip Casino & More...

October 18-21

\$449 p.p.

Includes: bus, ferry, hotel, 3 breakfasts, 2 meal voucher, 2 \$20 free play coupons, Casino Fun Booklet, Angel of the Winds Casino & Snoqualmie Casino side trips.

Christmas @ the Tulalip 2010

December 24-27 2010

\$599 P.P. If deposit and full amount received by October 1st

\$649 If booked after October 1st

We have 25 King (1 bed) suites reserved they are sure to go fast!



OKTOBERFEST IN LEAVENWORTH

October 15-18

Celebrate in Leavenworth, the ideal setting for you to enjoy the great tradition of "Oktoberfest"! Enjoy live music by groups from Germany and the U.S., German food and beer, and a traditional Oktoberfest procession. We are staying in our favorite "Enzian Inn", walking distance to downtown and all the action. Already selling at time of print.

We have added an extra day to this tour by popular request.

\$696 p.p. based on dbl/twin

Includes: bus, ferries, hotel (3 nights), 3 breakfasts, 2 lunches and 1 Bavarian dinner



GOLDSTREAM SALMON RETURN & PACIFIC NORTHWEST RAPTORS

October 30

A visual spectacular! We will visit one of Vancouver islands most beautiful parks to view the returning salmon and the eagles who await there return in the fall colored trees above. We will also visit the Pacific Northwest Raptor facility for a flying demonstration and have an early dinner at Arbutus Ridge Golf Club.

\$89 p.p. Includes: bus, admission & dinner.



HARRISON HOT SPRINGS & EAGLE SPOTTING ON THE FRASER RIVER

November 15-17

Enjoy 2 nights of luxury and relaxation at the beautiful Harrison Hot Springs Resort. You will be greeted with afternoon tea upon arrival and then check into your rooms in the West Tower. The night is yours to enjoy the resort. On day two we take you to the historic Kilby site where we will meet our 22 passenger heated river boat. Your then off to view the 3rd largest concentration of Bald Eagles in North America. We then return to the Kilby site where you will have lunch and tour this historic site before returning to the hotel. To cap off a wonderful day you will be having dinner in the Copper room. The last day we check out of the hotel at 11:00am and return home.

\$559 p.p. based on dbl/twin

Includes: bus, hotel, 2 breakfast, 1 lunch, 1 dinner, boat tour, Kilby Site and all taxes
Under 65 yrs add \$28 for ferry



LADYSMITH FESTIVAL OF LIGHTS

November 25

Our annual tour to this spectacular event. Also included this year we will be stopping for a wonderful roast beef dinner at the Cottonwood Golf Course prior to the light-up.

\$50 Includes: bus, roast beef dinner, light-up & HST

Advertise Here !

Contact us if your interested in advertising in our brochure.
We mail out to over 6000 homes on Vancouver Island.
Great rates available.



BLACK FRIDAY SHOPPING EXTRAVAGANZA PORTLAND, OREGON

November 25-28

No HST, No Tax, 4 days of shopping bliss. Black Friday marks the start of the Christmas shopping season the day after the American Thanksgiving. Staying in the heart of Portland's shopping district at the Monarch Hotel and visiting some of the best shopping malls in the Country.

\$479 p.p.

Includes: bus, hotel, 3 breakfast, Thanksgiving Buffet, ferry and all taxes.
Call for full itinerary.

VICTORIA LIGHTED TRUCK PARADE

December 4

This annual event lights up the streets as it winds its way through Victoria. We have made reservations at The Blethering Place on Oak Bay Avenue for dinner (you will have a choice of Roast Beef, Turkey or Salmon dinners). Dinner reservations are at 5:00 and the parade will arrive at about 6:30 in front of the restaurant.

\$89

Includes: bus, dinner & HST



ROGERS SANTA DAY PARADE VANCOUVER

December 5

We have a wonderful day planned for you. First we will be catching the 8:30am ferry to Horseshoe Bay. We will have you downtown at the starting spot of the parade (The White Spot at West Georgia & Cardero) by 11:00am. The parade starts at 1:00pm but there are activities all around prior to the parade. Following Canada's best Santa Day Parade we will all meet at the White Spot at 4:00pm for a good hot meal in our own private dining room. Following dinner we will make our way back to Horseshoe Bay for the 7:00pm ferry home.

\$99

Includes: bus, ferry, dinner & HST



SHOP TILL YOU DROP WASHINGTON

December 10-12

This shopping tour is a little closer to home but still HST free on your purchases for Christmas. We will be spending 2 nights at the Hampton Inn Bellingham, Washington. They offer a free shuttle between Bellis Fair Mall and the hotel so you can come and go at your leisure. The second day we will take you to The Seattle Premium Outlets in Marysville for the day. On the last day we will checkout of hotel at 11:00 and stop at the duty free as well as make a stop at the Richmond Ikea before returning on the 5:45 pm Mid Island Ferry.

\$249 p.p. based on dbl/twin

Includes: bus, hotel & ferry.



YELLOW POINT CHRISTMAS SPECTACULAR

December 12 & 19

The Yellowpoint Christmas Spectacular is a celebration of the meaning of Christmas as well as an extravaganza of music and dance, lights and decorations, laughter and tears, all washed down with mince pies and butter tarts! Every year this tour grows in popularity as the Cedar Hall is transformed into a Christmas wonderland selling out 2 buses last year, so book early. We will once again be having lunch prior to the 3:00pm performance at the Cottonwood Golf Course.

\$95

Includes: bus, ticket, lunch & HST.



NANAIMO CHRISTMAS LIGHTS

December 18

Hop aboard the ETA Bus as we tour our backyard listening to holiday classics and enjoying some Christmas treats. Pick ups will be at our office and Woodgrove Mall Whitespot.

\$25

Includes: bus, beverages & treats.



RIVERDANCE FAREWELL PERFORMANCE

April 9 & 10 2011

Your last chance to see the Original International Phenomenon that has inspired and awed millions. We have seats in the first 3 rows center Mezzanine, booking now !!!

\$215 p.p.

Includes: bus, ferry, ticket and HST.